

5.1.3.2 Quality Policy Statement

The company has steadily grown over the last 170 years and our vision for the future is to continue our growth and maintain our position as the premier lighting component supplier within the UK. It is also our intention to further increase our penetration of the European and Antipodean market where our products are already very favourably received.

S. Lilley & Son Limited is committed to operating with openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to the communities within which we operate. Our goal is to exceed customer expectations for quality, safety, cost, delivery and value.

We will set our quality objectives at our Management Review Meetings.

We are committed to satisfy applicable requirements, and we are committed to continual improvement of our Quality Management System.

A handwritten signature in black ink that reads "Craig Lilley". The signature is written in a cursive, flowing style.

Craig Lilley

Quality Director

S. Lilley & Son Limited

January 2024